

CUSTOMER NOTICE FOR VIOLATION OF WWSC WATER-USE RESTRICTIONS

Account #

Name

Address

Wimberley, TX 78676

Dear Customer,

You are hereby notified that on _____ it was determined that you violated the restrictions on your water use that are required under the Corporation’s Drought Contingency and Emergency Water Demand Management Plan. Specifically, _____. This is notification of FIRST violation.

You are directed immediately to restrict your water use a directed in the Corporation’s D.C.P. **Accordingly, you will be assessed an additional and more severe penalty for any violations following this notice.** Stated below are penalties for subsequent violations.

- a. **First Violation-** The customer /member will be notified by a verbal and or written notice of their specific violation and their need to comply with the Drought Contingency Plan regulations (certified letter, return requested). The notice will show the amount of penalty to be assessed for continued violations.
- b. **Second Violation –** Wimberley Water Supply Corporation will assess a penalty of \$50.00
- c. **Subsequent Violations-**Wimberley Water Supply Corporation will assess an additional penalty (not to exceed six time the minimum monthly bill) for each violation occurring after the Second Violation. Wimberley Water Supply Corporation may also install a flow restricting device in the customer/member’s meter service to limit the amount of water that will pass through the meter in a 24-hour period. *The costs of this procedure will be for the actual work and equipment and shall be paid by the customer/member.*
- d. **Termination-** Wimberley Water Supply Corporation may terminate water service for up to 7 consecutive days for continuing violation(s) after penalties are assessed. Service will remain off until any delinquent penalty or other assessment is fully paid including a charge for reconnection.

A complete copy of our approved Drought Contingency and Emergency Water demand management Plan remains available for your review at our business office or on line at www.wimberleywatersupplycorp.com.

The conservation of our water resources is an important responsibility of all members and customers. Your cooperation is appreciated.

Sincerely,

Customer Acknowledgment Signature

WIMBERLEY WATER SUPPLY CORPORATION

Notice for Violation Issued By:

Garrett Allen
General Manager