

## Members/Customers of Wimberley Water Supply Corporation

Wimberley Water Supply Corporation has initiated its 2025–2026-meter replacement program. The Corporation is excited to announce the implementation of a full AMI (Advanced Metering Infrastructure) network.

AMI is a two-way communication between WWSC and customers, allowing for real-time data collection, enhanced operating efficiency, customer service and management of water usage. These meters are often referred to as “Smart Meters.”

Customers will have 24/7 access to log into their own customer portal account and collect water use data in the same way WWSC utilizes the new system. Some additional benefits of the new system include: Earlier identification by both WWSC and the customer of leaks on customers side of the meter (within hours as opposed to 30 days), a meter in place that has no (0) moving parts designed for longevity and accuracy and meters that will address any non-revenue water (NRW) whether it be current inaccuracy on the high flow or low flow side of the meter.

WWSC feels strongly that this program with its new technology will be a valuable asset and assist in many aspects of metering and in addition will serve as another important tool for WWSC’s water conservation means and methods.

Meter replacement is set to begin the last week of September 2025 and continue into 2026.

Customers will be notified by WWSC of their scheduled day of meter change out.

Many customers will have a new “smart meter” installed prior to full completion of all infrastructure related to the new system. These accounts and all installations to follow can utilize the customer portal once infrastructure is totally complete. Customers will be notified of such date.

If you have any questions or concerns, please contact our office.

Wimberley WSC